

# 50<sup>th</sup> CERP PLENARY MEETING

Sofia, Bulgaria

## CERP mission to Seychelles

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# Content

- Mission preparation
- Fact & Findings visit to Seychelles
- Mission Documents
- Main challenges
- Further steps in Seychelles mission
- The future challenges in CERP's experts missions

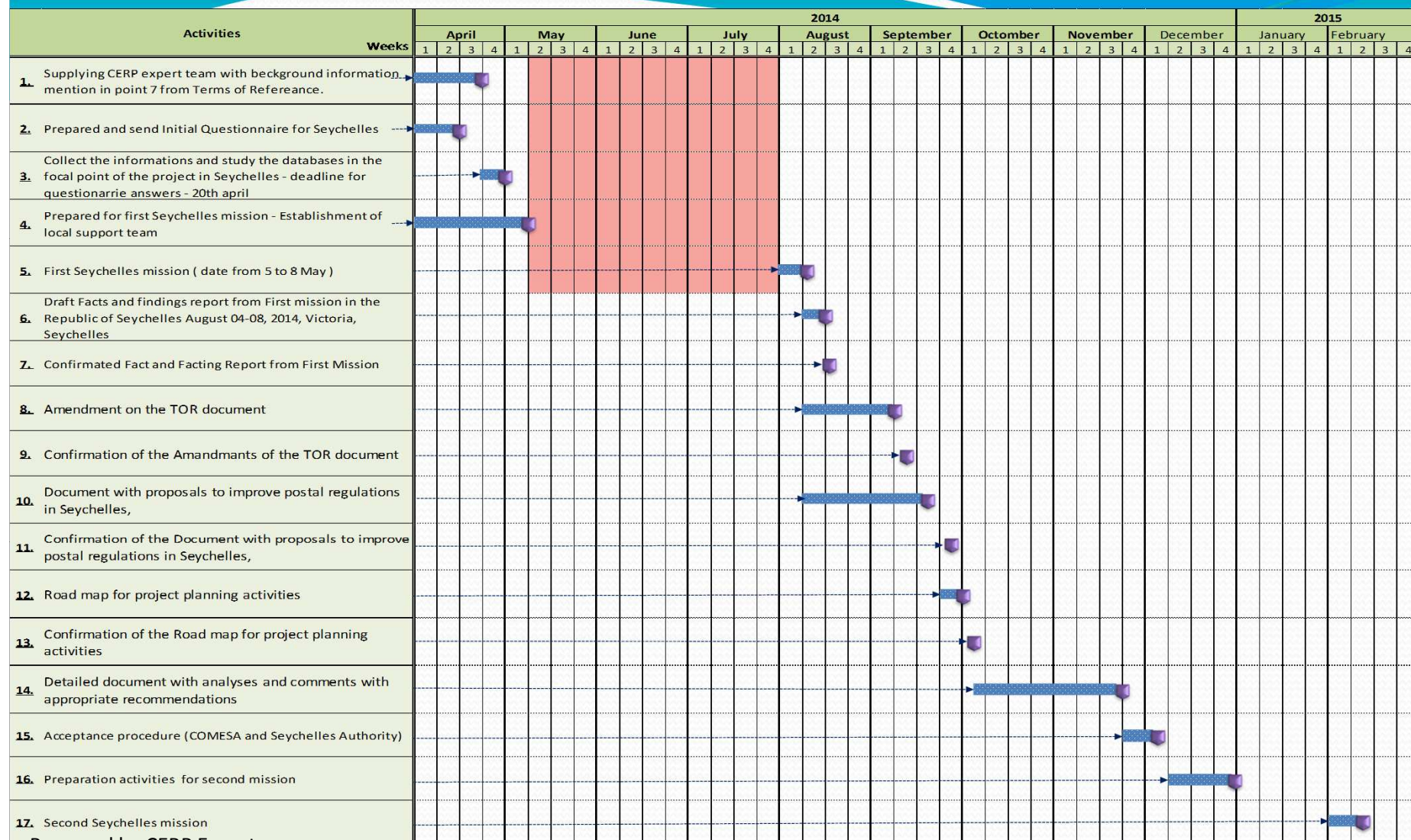
# Mission preparation activities

- Started in spring 2014 with bilateral consultation's between CERP and COMESA
- Terms of Reference of Seychelles (Special tasks of CERP expert team)
  - Draft postal policy;
  - Draft postal law;
  - Assessment report including marketing analysis; and costing of postal services guidelines.
- The establishment of expert team
  - Ljubisa Mitevski (FYROM)
  - Nikola Trubint (Serbia)
- Questionnarrie (57 questions divided in 10 chapters)



Draft Seychelles project Implementation timetables					Doc.		
Activities		2014					
		1 Month	2 Month	3 Month	4 Month	5 Month	6 Month
1.	Prepared and send Initial Questionnaire for Seychelles						
2.	Collect the informations and study the databases in the focal point of the project in Seychelles - deadline for questionnarie answers - 20th april						
3.	Prepared for first Seychelles mission - Establishment of local support team						
4.	First Seychelles mission	I.		*			
5.	Production of Fact and findings report from first mission		**				
6.	Possible modified TOR		***				
7.	Acceptance of the Fact Report and modified TOR (COMESA and Seychelles Authority)		****				
8.	Required output		II.				
8.1.	Updating of policy						
8.2.	Redrafting and modernizing of Postal Act						
8.3.	Drafting of new Legislation						
8.4.	Determination and delineation of Universal Postal Service						
8.5.	Costing of the universal service						
9.	Acceptance procedure (COMESA and Seychelles Authority)						
10.	Preparation activities for second mission			III.			
11.	Second Seychelles mission				IV.		VI.
12.	Preparation of Final Report					V.	
13.	Acceptance of COMESA and Seychelles Authority						
* First week							
** Second week							
*** Third week							
**** Forth week							

## Draft Road Map for Planning Implementation Activities



Prepared by CERP Experts:

- Period without activities  
Team Lider: Ljubisa Mitevski, Ph.D.  
Expert: Nikola Trubint, Ph.D.

Date: 11.09.2014



# Fact&findings of first Seychelles mission

- Postal sector in Republic of Seychelles is in development stage,
- The postal sector act is in force since 2010,
- The postal market is partly open only in express postal services,
- There are no clear definition of the universal postal service
- The Organization structure and responsibilities of the NRA should be further establishing especially in the field of :
  - Supervises of universal postal service,
  - Ensuring access to the universal postal services,
  - Costing of universal postal service,
  - Monitoring and stimulating postal market development
  - Providing regulations for quality of UPS,
  - Authorisations procedures for permissions with setting out rights and obligations specific to the postal sector and allowing undertakings to provide postal services



# Reccomendation

- Necessity if preparation of amendments on the TOR document for further steps of the mission
- CERP expert team will prepare document with proposals to improve postal regulations in Seychelles, based on the findings and facts report and using experience regulation models from other regional country,
- Based on the findings and facts report and background information preparation of road map for project planning activities.
- Preparation of detailed document with analyses and comments with appropriate recommendations focusing on postal regulation framework.



# Document content

- Market analysis,
- Comments and recommendations on the existing Postal policy and Postal act of the Seychelles,
- Postal regulations issues focusing on:
  - organizational structure and functions of the regulatory agency
  - definition of the universal service obligations,
  - Postal operators licenses issues to postal operators,
  - access and quality of universal postal service,
  - costing of the universal postal service
  - monitoring of the postal market.
- General conclusion with recommendations



# Additional requests

- **POSTAL SERVICES GENERAL REGULATIONS**
- **LICENCE GRANTED UNDER THE LAWS OF SEYCHELLES POSTAL SECTOR ACT 2010 FOR PUBLIC POSTAL SERVICES IN THE SEYCHELLES**

*Both documents are drafted (in line with Kenyan and Tanzanian experience) we are expecting formal approval after the second mission*

# Main Challenges

- Specific local environmental condition
- How to work with not so many comments from Seychelles authorities
- Position of Seychelles postal authorities is quite different than in Sudan (for example), in the sense of institutional power
- How to fulfill project implementation road map (in line with your other commitments) ?





## Further steps for Seychelles mission fulfilment

- Possible revision of draft document based on remarks and suggestion provided by COMESA and Seychelles authorities
- Discussion on drafted documents dedicated to mainly licencing procedures as well as general regulation
- Formal acceptance of mission documents from COMESA and Seychelles authorities
- A workshop for all postal stakeholders ( II Seychelles mission)

## Possible further steps in CERP expert mission's fulfilment

- ☐ MOU between CERP and UPU – how to consume the benefits of this fact ?
- ☐ Full implementation of “Guide for CERP expert mission implementation – Rules and procedures ” )
- ☐ Work on CERP expert's status issues (Safety trainings, Medical insurance....) in line with UPU procedures
- ☐ Strong and closely cooperation with UPU IB